



## **ONE YEAR LIMITED WARRANTY ON DOORS**

Summit Specialty International LLC doors are warranted to be of sound material and workmanship and to be free of defects which would cause the door to be unfit for ordinary recommended use for the period of twelve months from the date of shipments provided the handling, installation and finishing instructions included in the packaging of each door are followed.

A normal characteristic of kiln-dried wood is minor swelling and shrinking of parts made from wood. This may occur with variations in climatic and atmospheric conditions such as humidity and temperature and is not a defect hereunder. Natural variations in the color or texture of the wood are not considered defects.

Warp in the plane of the door itself will be considered a defect only if it exceeds one-quarter inch (1/4") when measured as a deviation from a straight edge. Doors over 3-0 wide or 7-0 high are excluded from the warranty against warp. Improper hanging of the door or unsquare door frames is not considered as defects.

Any doors found to be defective by the seller will be repaired, replaced or purchase price will be refunded at the option of Summit Specialty International LLC provided the handling, installation and finishing instructions have been followed and written notice of a defect covered by this limited warranty has been given to Summit Specialty International LLC within the one year warranty period.

An extended warranty period is granted solely for seal failure on insulated glass units (moisture between glass) for a period of ten (10) years from the date of manufacture. At seller's sole discretion, the replacement door or glass will be shipped FOB Summit factory. Seller will not, under any circumstances, be liable for installation, refinishing or painting. Cracked or broken glass is not covered by this warranty. The glass warranty will be void if the product is not properly installed according to sellers installation instructions, or is used in or around swimming pools, saunas or greenhouse enclosures; or if installed over 5,000 ft above sea level unless units were ordered with high altitude breather tubes. No agent, employee or representative of seller has any authority to bind Seller to any affirmation, representation or warranty concerning Sellers' products, except as expressly stated herein.

The foregoing is in lieu of all other expressed warranties. All implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are hereby limited in duration to the one-year period stated herein. The liability of Summit Specialty International LLC is expressly limited to the replacing or the repairing the defects of the door, or refunding at its option. Summit Specialty International LLC will not be liable for any other expense, injury, loss or damage, whether direct or consequential, arising in connection with the sale or use of or inability to use, any product of Summit Specialty International LLC, for any purpose. No purchaser shall be entitled to consequential damages as defined in the Uniform Commercial Code. Final determination of whether or not a defect exists shall be made solely by seller in accordance with procedures established by Seller.

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## **DOOR HANDLING AND FINISHING GUIDE**

Wood is a natural product and is a hygroscopic material. This means that wood, in conditions of high humidity, readily absorbs water vapor from the air and in low humidity, vice versa. A QUOTE FROM THE ARCHITECTURAL WOODWORK INSTITUTE IN ARLINGTON VIRGINIA: *"Subsequent dimensional change in wood is and always has been an inherent natural property of wood... These changes cannot be the responsibility of the manufacturer or products made from it."* And: *"Responsibility for dimensional change problems in wood products resulting from improper relative humidity exposure during site storage and installation rests with the contractor."*

Rohden only supplies doors in a bare wood or primed state and does not offer a finished product from the factory. Thus we cannot warrant the performance of any finish or finish material applied by others. It is important that you consult your finish supplier and follow their instructions. We offer the following recommendations as a guide.

### **HANDLING and INSTALLATION:**

Immediately after receipt of your order, inspect each door for any damage or defects.  
NOTIFY YOUR DEALER PROMPTLY OF ANY PROBLEM.

Handle all doors with clean gloves and equipment. Damage caused by handling is not considered a factory defect and is not covered under your warranty.

When moving the doors, avoid dragging the doors across one another or against another surface. Always use two people to lift and move the doors. Avoid leaning the door – They must be stored flat.

Keep the doors covered to maintain cleanliness but remember to allow air circulation.

THE DOORS SHOULD NOT BE SUBJECT TO ABNORMAL OR EXTREME CHANGES IN TEMPERATURE OR HUMIDITY LEVELS. Avoid sudden temperature changes, such as forced heat to dry out building or storage in a building before it is enclosed.

Deliver the doors to the building only after plaster and concrete is dry.

Allow doors at least 48 hours to adjust to the prevailing humidity (become acclimatized) before hanging. Do not expose doors to humidity levels higher than 65%RH, lower than 30%RH, to temperatures above 90 degrees Fahrenheit or to direct sunlight.

Hang doors with adequate clearance to allow for some swelling in damp weather.

Be sure all jambs and stops are set perfectly square and plumb

The width of the door may be trimmed no more than 1/4" on either side. The height may be trimmed 2" from the bottom rail.

Wood panels "float." Use a hammer and wooden block to adjust the panels if necessary before installation. Be careful not to damage the surface of the wood.

Use 3 hinges on doors of 7' in height or less. Use 4 hinges on doors over 7' in height.



#### **FINISHING RAW/UNFINISHED DOORS:**

The door should first be fitted and hung in its frame and drilled for all hardware. Prior to finishing, the door should be removed from the frame and stripped of all hardware and the finish applied with the door laid flat.

Remove all handling marks, labels and surface imperfections with a light sanding of all surfaces using 150 or 180 grit sandpaper.

High gloss finishes and dark stains are not recommended. If they are used against our recommendation, additional sanding and sealing will be required. Consult your finish supplier for more information.

Thoroughly clean the door after sanding being careful to remove all dust and wood particles. Do not use a caustic or abrasive cleaner as these may react negatively with the wood. Pine wood has a characteristic grain that often looks blotchy or uneven when stained and will normally look best with a clear finish.

Regardless of the finish being applied, a washcoat or sealer **MUST** be used on our pine doors. This will help create a more even appearance and lessen the chance of raising the grain of the wood and/or a blotchy appearance. Water based sealers; stains and paint have more of a tendency to raise the woods grain/veneers and should be avoided.

All finish products should be from the same manufacturer and applied per the manufacturer's instructions.

When painting doors, a good quality oil based primer should be used followed by two coats of solvent-based enamel.

After finishing your Rohden door, it should be maintained just like your fine wood furniture. It should be kept clean and dust free, not subjected to unusually large swings in temperature or humidity and any scratches or scars in the surface should be immediately repaired.

#### **FINISHING PRIMED DOORS:**

The door should first be fitted and hung in its frame and drilled for all hardware. Prior to finishing, the door should be removed from the frame and stripped of all hardware so the finish can be applied with the door laid flat.

Remove all handling marks, labels, surface imperfections and sheen with a light sanding, by hand, of all surfaces using 400 grit sandpaper or a fine grade steel wool.

The doors are primed at the factory with multiple coats of an ultra-high quality primer. The primer is applied to a gloss finish. A light sanding to remove imperfection and sheen is required before the finish of your choice is applied. Your finish should be applied per the manufacturers instruction.